Dr. Ali Aljaafreh

Management Information Systems Department, Mutah University,
Karak 61710, Jordan, P. O. Box (7).
Contact info: +96232372380 (ex: 3846), Mobile: +962791505034,
email: ali.jaafreh@mutah.edu.jo

Personal Data

- Date of Birth: 26/05/1983.
- Nationality: Jordanian.

Education:

- PhD in Information Systems, School of Systems, Management, and Leadership, University of Technology Sydney, **Australia** (2016).
- Master of Business Administration (M.B.A), Faculty of Business, Mutah University – Jordan. 2011.
- Bachelor of Computer Science, Faculty of Science, Mutah University – Jordan. 2005.

Ph.D. Dissertation

An investigation of factors affecting initial trust in Internet Banking Services in developing countries, University of Technology Sydney (UTS), Sydney, New South Wales, Australia.

Experience & Skills:

Work experience:

- Associate Professor, Management Information Systems department, Mutah University. (Aug 2021 – up to date).
- Assistant Professor, Management Information Systems department, Mutah University. (May 2016 – Aug 2021).
- Administrative assistant, Student Learning Support & Research, Faculty of Engineering and IT, University of Technology Sydney (Part time) (Feb 2013 – Apr 2016).
- System administrator and Computer programmer. Jordan Customs, Jordan (April 2006- July 2014).

Managerial positions:

- Quality Assurance director, Business faculty, Mutah University (Oct 2016 – Sep 2017).
- Member of the University council, representative of Business Faculty (Oct 2018 – Sep 2019).

- Member of the *executive committee for developing the Strategic plan* for Mutah University (2020-2025).
- Member of the Universities' *ranking (QS, THEImpact, and others) committee* (2020-2021).
- Chairman of Management Information Systems Department, Mutah University (Oct 2020 – up to date).

Courses and skills:

- Quality assurance and self-assessment criteria *(The Accreditation and Quality Assurance Commission for Higher Education Institutions and Mutah University).*
- Entrepreneurship.*(Australian Technology Network)*
- Project Management. *(Australian Technology Network)*
- Leadership and Communication. *(Australian Technology Network)*
- Statistical Packages: IBM SPSS Statistics 22.0.0, Amos 7.0, PLS Smart2.0). *(Jordan Customs)*
- ICDL
- Oracle 8i.*(Mutah University).*

Teaching Experience

Bachelor Modules
- Information Technology Strategy.
- Enterprise Information Systems.
- Modern Topics in MIS.
- Financial Information Systems.
- Transaction Processing Systems.
- Principles of Management Information Systems.
- Graduation project.
- E-Business.
- IT Project Management.
- Programming language 1 (OO Java).
- Office Automation Systems.
- Knowledge Management.
- System analysis and design
- Database.

Master Modules
- Information Technology Project Management.
- Advanced Management Information Systems.
- Electronic Management for Government Resources.
- Change Management and Digital Transformation.
- Research Methods.
- E-Business and Commerce.
- Project Management for e-Government.
- IT Strategy.
- Ethical issues in Information Systems.

Willing to teach:
- Programming Language (Python).
- System Query Language.
- Big-data and data-mining.
- Data analysis

Research Interests

- E-Government.
- Health Informatics.
- Cloud computing.
- E-business.
- Mobile government.
- Human trust in Information systems.
- Information systems innovation, adoption, and diffusion.
- E-Learning
- Social implications of the emerging technologies.
- Smart Cities and Data Science.

Supervision

I am currently accredited for supervision at the level of **principal supervisor**:

Current Supervision:

- Impact of Applying E-Government on Government Services Quality: Employee Perspective.
- Assessing the Technological Readiness of Smart City Initiative in Jordan: a Qualitative Approach on Amman City.
- Evaluation Of Smart Campuses Initiatives In The Jordanian public universities: A Qualitative Approach.

Completed supervision:

- Factors Influencing Students' Actual Usage of Social Networks Sites for Educational Purposes in Jordanian Universities.
- Factors Influencing Students' Academic Performance in the Jordanian Universities as Mediated by Knowledge Sharing Behavior on Facebook.
- Factors Affecting Jordanians' Technological Entrepreneurial Behavior: The Use of the Theory of Planned Behavior.
- Factors Affecting Digital Transformation in the Jordanian Government: Employee Perspective of The Greater Amman Municipality
- Factors Affecting Applying Electronic Management in Agricultural Credit Corporation.
- Factors Affecting Students' Continued Usage Intention of E-Learning During COVID19 Pandemic: Extending Delone & Mclean IS Success Model.

Publications:

Journals (Published):

- **Aljaafreh, A.,** Al-Hujran, O., Al-Ani, A,. Al-Debei, M,. & Al-Dmour, N,. (2021). Investigating the Role of Online Initial Trust in Explaining the Adoption Intention of Internet Banking Services. International Journal of Business Information Systems. 36(4), 474-505.

- Al-laymoun , O., **Aljaafreh, A.** (2020) Examining Users' Willingness to Post Sensitive Personal Data on Social Media. International Journal of Advanced Computer Science and Applications, 11(12).

- Abu Gharra, A., **Aljaafreh, A.** (2021) Why students use social networks for education: Extension of UTAUT2. Journal of Technology and Science Education, 11(1).

- Hujran, O., Abu-Shanab, E., & **Aljaafreh, A.** (2020). Predictors for the adoption of e-democracy: an empirical evaluation based on a citizen-centric approach. Transforming Government: People, Process and Policy, 14(3).

- **Aljaafreh, A.** (2020). Evaluating Electronic Health Records Systems in Jordan Extending EUCS With Self-Efficacy. International Journal of Electronic Government Research (IJEGR), 16(2).

- Mehyar, H., Saeed, M., Baroom, H. **Aljaafreh, A,.** Al-Adaileh, R. (2020). The Impact of Electronic Word of Mouth on Consumers Purchasing Intention. Journal of Theoretical and Applied Information Technology, 98(2).

- **Aljaafreh, A.,** Gill, A., Al-Ani, A. & Al-adaileh, R. (2014). A Review of Literature of Initial Trust in E-Services: The Case of Internet Banking Services in the Jordanian Context. Journal of Electronic Banking Systems.

- **Aljaafreh, A.,** Al-Ani, A., Aladaileh, R. & Aljaafreh, R. (2015). Initial Trust In Internet Banking Service In Jordan: Modeling And Instrument Validation. Journal Of Theoretical & Applied Information Technology, 74(1).

- Al-Shamayleh, H. Z., Aljaafreh, R., **Aljaafreh, A.,** Albadayneh, D. (2015). Measuring The Quality of E-Services and its Impact On Students Satisfaction at Jordanian Universities. Journal of Theoretical and Applied Information Technology, 74(2).

- Aldhmour, F. **& Aljaafreh, A.** (2011). The Appropriateness of the Organizational Factors for the Adoption of Teleworking Application the Context of Jordanian Mobile Telecommunications Sector. European Journal of Scientific Research, 57(4), 601-614.

Journals (Inpress):

- **Aljaafreh, A.**(202x). Factors Affecting Students' Continued Usage Intention for E-Learning in Higher Education in Jordan: Extending UTAUT with COVID-19 Perceived Risk. International Journal of Public Sector Performance Management, Inpress

- Al-Jaafreh, H., Al-adaileh, R., & **Aljaafreh, A**.(202X). The Level of IT-Business Strategic Alignment and Its Impact on Achieving a Sustainable Competitive Advantage

as Mediated by The Net Benefits of Information Systems. International Journal of Business Information Systems. Inpress.

Conferences:

- Awad, R., **Aljaafreh, A.,** & Alrfooh, A. (2021). Toward a model to investigate students continued usage intention of e-learning during COVID-19 Pandemic in the Jordaninan Universities. 6th International virtual Conference on "Managing Business in a COVID-19 Era: Opportunities and Challenges" on 23 March, 2021, organized by the School of Business, Skyline University College, UAE.

- Alrfooh, A., **Aljaafreh, A.,** & Awad, R. (2021). Predictors of Digital Transformation in Governmental organizations during COVID-19: the Case of the Greater Amman Municipality. 6th International virtual Conference on "Managing Business in a COVID-19 Era: Opportunities and Challenges" on 23 March, 2021, organized by the School of Business, Skyline University College, UAE.

- Abu Garrah, A., **Aljaafreh, A.,** & Al-Ma'aitah, N. (2019). Toward a Model for Actual Usage of Social Networks Sites for Educational Purposes in Jordanian Universities. (9th) International Conference of the AGMS Proceedings. Oxford University, UK.

- **Aljaafreh, A.;** Al-Ani, A.; Aljaafreh, R.; Chandran, D. (2015), Understanding Customer's Initial Trust in Internet Banking Services: The Case of Jordan. In D. Vogel, X. Guo, C. Barry, M. Lang, H. Linger, & C. Schneider (Eds.), Information Systems Development: Transforming Healthcare through Information Systems (ISD2015 Proceedings). Hong Kong, SAR: Department of Information Systems. ISBN: 978-962-442-393-8.

- **Aljaafreh, A.** & Al-Ani, A. (2014). Conceptualizing Initial Trust in Internet Banking Services: A Pilot Study. In V. Strahonja, N. Vrček., D. Plantak Vukovac, C. Barry, M. Lang, H. Linger, & C. Schneider (Eds.), Information Systems Development: Transforming Organisations and Society through Information Systems (ISD2014 Proceedings). Varaždin, Croatia: Faculty of Organization and Informatics. ISBN: 978-953-6071-43-2.

- **Aljaafreh, Ali;** Gill, Asif; And Ani, Ahmed Al, (2014). Towards The Development Of An Initial Trust Model For The Adoption Of Internet Banking Services In Jordan. Pacis 2014 Proceedings. Paper 256.

- **Aljaafreh, A.,** Gill, A., Al-Ani, A. & Al-adaileh, R. (2013). Factors Influencing Customer's Initial Trust of Internet Banking Services in the Jordanian Context: A Review. á The 22nd International Business Information Management Association (IBIMA): Creating Global Competitive Economies: 2020 Vision Planning & Implementation, Rome, Italy.

- Alzoubi, Y., Kang, K. & **Aljaafreh, A.** (2013). Socio-Organisational Approach To Online Banking Transaction Risk Communication Inside Banks In Jordan. The Echallenges E-2013.

Referees:

1. Prof. Raid Mohd. Adaileh
   Mutah University
   raid.aladaileh@skylineuniversity.ac.ae

2. *Prof. Emad Abu Shanab*
   Qater University
   eabushanab@qu.edu.qa

3. *Dr. Yehia Alzou'bi*
   The American University – Kuwait.
   yehia.alzoubi@aum.edu.kw

For more information, Please don't hesitate to contact me any time +962791505034 or via email
ali.jaafreh@mutah.edu.jo